

STATE OF KANSAS

DIVISION OF PROPERTY VALUATION
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GOVERNOR JEFF COLYER, M.D.
SAMUEL M. WILLIAMS, SECRETARY

October 17, 2018

Dear County Commissioners,

We're pleased to share the many ways we are launching improved and modernized driver's license services statewide in the coming weeks and months.

Beginning October 23, Kansas drivers between the ages of 21 and 50 who have had a vision exam in the last year will have the option to skip the office and renew their license using the iKan mobile application. Driver's license renewal services will join other iKan features like vehicle registration renewal and vital statistics requests to increase access to government services. The app is available for iOS and Android download, or at <https://ikan.ks.gov/>

The option to use iKan for mobile credential renewals comes in conjunction with the launch of the Kanlicense system, a new interface used by driver's license examiners to input data, records, and issue credentials. The new system will speed processing time, reducing office waits and time at the counter for customers. It will also reduce the length of time it takes to train new examiners.

We are updating state-operated driver's license offices around Kansas with fresh paint, furniture, and new security measures. Seneca, Overland Park, Fort Scott, Independence, and Winfield have new office locations opening this fall, and we're working on securing new space for other areas around the state.

Finally, we are changing the hours of operation for most driver's license offices statewide to 8 a.m. to 5 p.m. Monday through Friday, with the option to expand to Saturday hours during peak times like Spring Break. The new schedule will provide an additional day of service during the week. The change in hours begins October 29th.

We appreciate your support as we work to improve services and access. Please help us spread awareness about these improvements, plus the [requirements of Real ID](#) in your newsletters and when talking with your constituents.

If you have questions, please don't hesitate to reach out to myself or one of our team.

David Harper, Director of Vehicles (785) 296-3686
Deann Williams, Deputy Director of Vehicles (785) 296-7038
Kent Selk, Driver Services Manager (785) 296-2013

Sincerely,

A handwritten signature in cursive script that reads "David N. Harper".

David N. Harper
Director, Division of Motor Vehicles